

ABSTRACT

A method and system for forwarding an e-mail message intended to be delivered to a first e-mail address to a second e-mail address in the event the first e-mail address is

5 disfavored. An e-mail message is sent from a first computer that was originally addressed to a first e-mail address to a second computer that is capable of forwarding the e-mail message to a second e-mail address. The second computer receives the e-mail message and parses the first e-mail address from the e-mail message to determine if there is a second e-mail address associated with the first e-mail address. If there is a second e-
10 mail address associated with the first e-mail address, the second computer sends the e-mail message to a third computer associated with the second e-mail address. If there is not, then the second computer determines if it can suggest a username, or a new surname format to be used for the username associated with the domain name address of the disfavored e-mail address.